



bMC Group Coronavirus Statement

In response to the global impacts of Coronavirus, we have carried out a review of operations across the four operating companies of the bMC Group to ensure that we are best prepared to support our clients now and as the situation develops. Through our experienced and highly skilled personnel, positioned around the world and trained in a range of disciplines, bMC Group companies remain ready to support its clients wherever required.

We will always try to attend in person

The impact of Coronavirus creates new and challenging issues daily, and every operation will, by necessity, be treated on a case by case basis, however we continue to evaluate our contingency plans to maximise our ability to attend incidents where needed. The strong relationships we have with our logistics partners are vital and our commitment to, and track record of, finding solutions whatever the circumstances are critical. In these dynamic times we will continue to strive to deliver excellent services to our highest standards.

If it is not possible to attend, we have in place a 'Remote Casualty Management' plan to fill the response gap

Where we, or other response assets, are impacted by travel restrictions, bMC Group companies will provide solutions to clients with remote support and technical advice. Leveraging our well defined

emergency response processes and contacts, and working through our network of global Group offices, we are able to rapidly assess the situation and generate comprehensive risk assessments to quickly define the time critical issues and the most suitable response in the current operating environment. The approach identifies available logistics restrictions and options, sourcing and utilising the local assets and resources best suited for an initial response to control the incident and reduce the risk of escalation. Using such an approach, and drawing together the most effective response team possible, we are able to remotely project manage and provide the necessary knowledge and input to ensure that any case is swiftly and effectively contained and managed. In short, we will orchestrate all the necessary "moving parts" in the critical early phases of a casualty, keeping the situation stable until a full response is possible. We will help clients avoid the potentially dire consequences of an un-managed event.

The bMC Group remains dedicated to identifying and delivering practical, rational solutions and clear, unambiguous advice across all our services. Our fantastic people deliver the highest level of service and take a pragmatic, risk-based approach to achieve the best outcomes for its clients.

Stay strong, stay healthy and look after each other.

24 Hour operations phone: +49 40 37 50 33 90

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